

## Field Service Engineer (DBN) Philips Medical Systems

<b>KEY ATTRIBUTES</b>	<ul style="list-style-type: none"> <li>• A good team player</li> <li>• Excellent verbal and written communication skills</li> <li>• Sound judgement skills</li> <li>• Good interpersonal skills</li> <li>• Good problem solving abilities (first time fix)</li> <li>• Strong customer satisfaction focus</li> <li>• Ability to work in a highly pressurised environment</li> <li>• Willingness and ability to accept working out of normal hours</li> </ul>
<b>QUALIFICATIONS</b>	<ul style="list-style-type: none"> <li>• Tertiary qualification in Electrical / Clinical /Computer Engineering or equivalent</li> <li>• Current understanding of computer hardware, operating systems and microprocessors essential</li> <li>• Knowledge of medical diagnostic imaging equipment</li> <li>• Server and networking knowledge is preferable</li> </ul>
<b>RESPONSIBILITIES</b>	<p>The main purpose of this job is to generate customer satisfaction while installing and maintaining the PMS equipment supplied by PMS in the modalities the engineer has been trained for. Focus on the customer, the team, and efficient business are key.</p> <p><b>Main Responsibilities (but not limited to):</b></p> <ul style="list-style-type: none"> <li>○ Regular customer communication and updates during jobs</li> <li>○ Corrective &amp; preventative maintenance activities</li> <li>○ Quality control – ensure all work complies with quality procedures</li> <li>○ Installation – ensure all installations within the area meet the agreed standards, schedules and costs</li> <li>○ Administration – up to date processing of work performed and technical escalations</li> </ul>
<b>GENERAL DETAILS</b>	<p>This position will be based in Durban</p> <p>The position will require extensive travel within Durban, and outside. A valid driver's license is therefore essential.</p> <p>Interested applicants should send their applications to Buyi Zwane (<a href="mailto:buyi.zwane@philips.com">buyi.zwane@philips.com</a>) or deliver to the HR Department.</p> <p>Applications will close on <b>Friday 09 July 2010</b>.</p> <p>All internal applicants will receive a reply to the application but will not necessarily be afforded an interview if the minimum requirements of the position are not met.</p>