



Customer Service Engineers

We are currently looking for Customer Service Engineers to perform preventative maintenance services, installations, repairs and remote diagnostics on PACS and clinical networking equipment.

Requirements: National Higher Diploma in Electrical Engineering (light Current) with experience in PACS and clinical networking equipment.

Experience: 4 years relevant experience in the PACS and clinical networking environment would be advantageous.

You will be required to:

- To carry out service and maintenance of all Siemens Medical Solutions products within the product range.
- To supervise and perform installations of all Siemens Medical Solutions products within the product range.
- Perform project management of all Siemens Medical Solution products as and when required.
- To perform safety modifications and upgrades in co ordination with the USC.
- Maintain close liaison with customers and monitor complaints.
- To ensure good communication with the USC , ensuring that current location and status is known.
- To ensure service escalation procedures are complied with.
- To ensure that all administration tasks are carried out accurately and in a timely manner.
- To ensure efficient material and spare parts management (including returns).
- To ensure that all tools and test equipment issued to the employee are properly maintained, calibrated and all the company assets issued are kept safe and secure at all times.
- To participate in training courses including self study, computer based courses and on the job training.
- Attend the RSC support centre as and when required.

Closing Date: 14 March 2007

To apply please click on the following link:

JOB_300525@siemens.recruitmail.com