

Vacancy

Please note that a vacancy exists for a Service Technician in Cape Town.

Requirements:

- Minimum qualification of N6 Electronic and / or mechanical.
- Working experience would be beneficial.

Responsibilities and Duties

- Quote on repairs and replacement parts on Job Cards.
- Manage all repair back-up equipment in the Western Cape area.
- Assist in coordinating exchange backups in accordance with Stryker Service Commitments.
- Commissioning of repaired products.
- Reporting on all product failures.
- Undertake technical repairs of customer supplied product either in-house or at the customer's premises.
- Maintenance of proper quality and other records in accordance with company policy and standards of good practice.
- Produce technical reports, using Tech Tracker, on all repairs that were done.
- Assist Medsurge Sales Reps when required.
- Perform customer visits to do preventative maintenance on available Stryker equipment.
- Weekly reports to be compiled and submitted to TSD Manager on customer visits and other Technical matters.

Other Duties and Responsibilities

You will be expected to comply with all reasonable requests from Management in performing other duties, from time to time, provided that these are within your capability, experience and/or training.

You will be expected to work within the internal support team and to provide an excellent service to both internal and external customers, pursuant to the aims and objectives of our departmental mission statement.

You will be expected to be aware of and adhere to all company policies, guidelines and procedures forming a part of the Quality Management System.

Reporting

The successful candidate will report to the Workshop Manager, Stryker SA.

Closing date for CV's: 30 March 2007



Gerhard Eloff
Workshop Manager